

## **Privacy and Data Processing Policy**

**Effective Date: January 1 / 2024**

### **1. Data Controller**

3D Best Solutions, located in Colombia, is responsible for processing personal data collected through the website <https://3dbestsolutions.com>

### **2. Data We Collect**

We only collect the basic contact information voluntarily provided by users through the website form, including:

- Full name
- Email address
- Phone number (if applicable)

### **3. Purpose of Data Processing**

Collected data will be used to:

- Respond to inquiries or requests.
- Send communications about new services, promotions, or relevant content via email.
- Share information with strategic partners strictly for advertising purposes related to our services.

### **4. Data Storage and Security**

Data is securely stored and protected through appropriate technical and administrative measures to prevent unauthorized access or misuse.

### **5. Data Sharing with Third Parties**

Your data may be shared with strategic partners for commercial and advertising purposes only. Any international data transfers will comply with Colombia's Law 1581 of 2012, the European Union's General Data Protection Regulation (GDPR), and applicable United States laws (including the California Consumer Privacy Act – CCPA, where applicable).

### **6. Data Subject Rights**

Users have the right to:

- Access, update, or correct their personal information.
- Request deletion of their data when appropriate.
- Revoke consent.
- Request information about the use of their data.

To exercise these rights, please contact us at [info@3dbestsolutions.com](mailto:info@3dbestsolutions.com)

## **7. Consent**

By submitting the website form, contacting via e-mail or via whatsapp, users give their informed, prior, and express consent for the processing of their personal data under this policy.

## **8. Changes to the Policy**

This policy may be updated at any time. Any changes will be published on this same section of the website.